

Roger Robinson  
Executive Director  
Carillion Plc.  
24 Birch Street  
Wolverhampton  
WV1 4HY

8<sup>th</sup> November 2007

Dear Mr Robinson,

We at the Students' Union, Queen Margaret University are writing to express our extreme disappointment over the continued building delays affecting the Students' Union building. We are now a significant way through the semester and are still without our Union building. This delay has gone on too long, with both staff and students feeling extremely frustrated.

Not only is the Students' Union affected but also the Queen Margaret Sports Centre and the Drama Department are facing similar problems as a result of these delays. As it currently stands, we have not been informed of a formal completion date.

This delay not only severely disrupts our key services, which include rights, advice and welfare centre, sports and societies office and volunteer space, representation and students politics, but it is also adversely affecting the student experience by depriving the students of **their** social space (bar and café area).

The role of a Students' Union is critical to University life. All students need access to a safe space to relax and socialise before, during and after a busy university day. Most importantly students need to be able to access their Student Union for many reasons including:

- receiving advice, information and resources relevant to student life,
- getting involved in sports and societies,
- volunteering opportunities,
- contacting their representatives easily and in a confidential environment.

Again, at present we are unable to offer any of these services and cater to our student's needs and demands. The Students' Union should be the hub of campus life but, instead, lies as an embarrassing empty building site, still some way off completion.

**We would like to make you aware of our extreme disappointment over Carillion's lack of progress in completing the QM project.**

Student life has been severely affected, and the reputation of the Students' Union damaged. Not only are students affected but staff have also been dealt a huge blow. We have around 20 members of catering and bar staff unemployed, some of whom we will expect not to return, as the delay has been so lengthy.

The Students of QMU demand:

- that you provide us with a realistic date that we will gain entry to our building. Over the past few months we have been fed deadline after deadline, all of which Carillion has failed to honour.
- to know what measures are being put in place to complete the building as soon as possible, as we have observed that no real effort has been made to this end.

We would appreciate a prompt response so that we can fully inform our students and hopefully begin to mend our shredded reputation.

Yours truly,

Queen Margaret University's Student President  
(On behalf of all QMU Students)